



Student Ambassador person specification

Professionalism:

- punctual and well organised
- good communication skills
- good customer service skills
- able to work well in a team or alone
- able to follow procedures or instructions accurately
- willing to satisfy an enhanced Disclosure and Barring Service Check
- has the ability to exercise confidentiality and discretion
- able to travel to and from schools and colleges in order to carry out face-to-face exchanges

Character:

- confidence in communicating with groups of people from various ages/backgrounds etc
- enthusiasm for London Metropolitan University and promoting Higher Education
- enthusiasm for helping others
- able to share your experience of life, school, university and work with people who may benefit from it
- able to handle pressure while remaining calm and polite with guests, staff and other students etc
- proactive with a positive team spirit
- hard-working and flexible attitude to work
- willing to develop new skills by attending training and taking on new challenges