



LONDON metropolitan university



# ICM Level 5 Diploma in Credit Management

## The Institute of Credit Management

The Institute of Credit Management is Europe's largest credit management organisation and the second largest globally. It represents the profession across trade, consumer and export credit, and all credit-related services.

ICM professional qualifications are suites of nationally recognised units which provide a benchmark for the credit, collections, money advice and debt management areas of work. ICM qualifications are internationally recognised and are accredited on the UK Qualification and Credit Framework (QCF)

## The Faculty of Business & Law

The Faculty of Business & Law provides Institute of Credit Management (ICM) courses in a variety of different study formats; including evening classes intensive weekend learning and online modes. Our teaching staff comprises both academics with extensive business experience and credit management practitioners. We aim to ensure students receive a high quality teaching experience and are effectively supported through their Level 5 Diploma programme.

The ICM has nominated London Metropolitan University as a Premier Teaching Centre for its ICM programmes.

The Faculty of  
**Business & Law**

in, of and for the CITY OF LONDON

### Who is this course for?

This qualification is aimed at credit controllers, analysts or team leaders who would like to move into more senior roles, or experienced managers who need to consolidate their experience with qualifications.

The Level 5 Diploma allows students to gain essential knowledge of key credit management areas, as well as an opportunity to carry out useful projects at work and learn new skills, e.g report writing, process improvement, and self-assessment, project management and presentation skills. Additionally it equips them with an increased ability to innovate, lead teams and operate in a complex business environment.

### How long does the course last for?

The Level 5 Diploma typically takes students 18 months to two years to complete.

### Where will I study?

All classes take place at our new refurbished Moorgate campus with evening classes running from 6pm - 9pm and Saturday classes running from 9.30am - 4.30pm.

### How much are the fees?

The Level 5 Diploma is charged at £485 per subject. Please note additional fees are payable direct to the ICM for their student membership and for each assessment undertaken.

### How am I assessed?

Assessment on the Level 5 Diploma is mostly by work-based assignment which have optional sections to test students' research and evaluative skills further for merit and distinction grades.

### What will I study?

The Level 5 Diploma comprises a range of five compulsory areas:

- Business Strategy (2 units)
- Risk Management (2 units)
- Process Improvement
- Leadership and Management
- Legal Proceedings and Insolvency

### What are the entry requirements?

To gain entry on to the Level 5 Diploma the ICM requires students to have already obtained their Level 3 Diploma.

### How do I apply?

All applications must be made online via <http://www.londonmet.ac.uk/courses/professional-courses/>

### Contact:

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ICM Course Leader

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Telephone: 0207 320 1554

## Class Programme 2014/15

### Term Dates

Autumn Semester	15 September - 15 December 2014
Spring Semester	2 February - 18 May 2015
Easter Break	30 March - 10 April 2015


## Evening class programme (14 weeks)

6.00pm - 9.00pm

Module	Autumn Semester	Spring Semester
Legal Proceedings and Insolvency	Thursday	N/A







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